Maptek Account for Users

Maptek Account offers secure, flexible access to Maptek application licensing and technical support services.

Maptek Account delivers online licensing that supports working from anywhere, with additional options for working offline. Streamlined product download-update service and technical support ensure the best user experience with Maptek applications.

Maptek Account entitlements are provisioned in the cloud, avoiding the need for dongles or licence files. Users can download software updates, sign up for beta testing, borrow licences to work offline, and submit and track support cases.

Modern, simplified software licensing

- Convenient access to licences anytime, anywhere
- Removes delays with licence issuing and access
- Removes need and risk from managing dongles
- Supports working from anywhere

Streamlined support systems

- Convenient support requests from within applications
- Support case tracking and visibility
- Application and context-aware support system streamlines resolution
- Attach files to support cases for faster, higher quality support

Designed for flexibility

- Failsafe facilities for intermittent internet connectivity
- Borrowing facilities to continue working offline
- Borrowing to dongles for shifting between machines while offline
- Deferred support case submission during internet outages