

# Training that meets your needs

Maptek™ offers a range of flexible training options that can be accessed from the convenience of your site or office to fit in with your daily operational workflow.

Remote individual training interweaves practical learning sessions within an everyday working environment.

Maptek™ provides online support and training to ensure customers are up to speed with our solutions and are able to work as effectively as possible. Sessions can be hosted on platforms such as Zoom where our experts deliver one-on-one and group training and support.

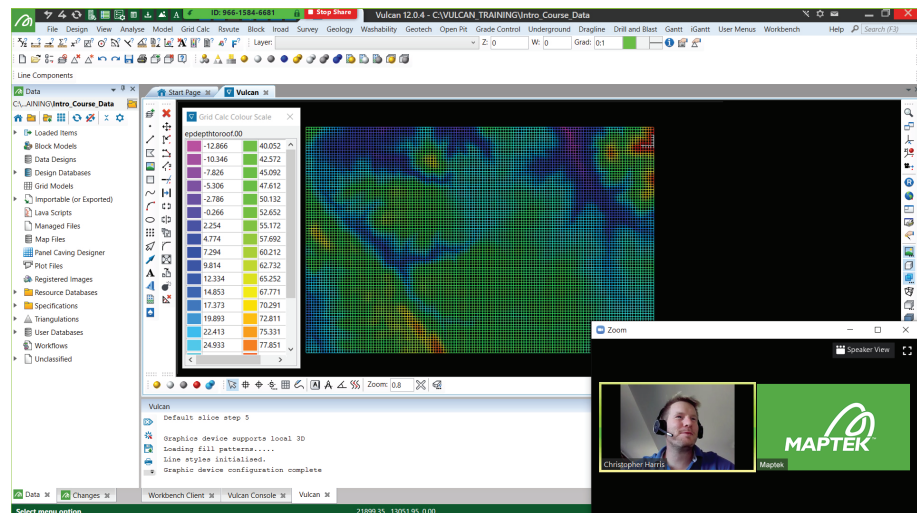
Chris Harris is a Brisbane-based Thiess Civil Engineer specialising in drainage. While working from home, he completed an Introduction to Vulcan course through a series of online sessions with a Maptek Technical Services instructor.

‘The training’s been fantastic, I’ve absolutely loved it,’ said Harris. ‘It’s one-on-one so I get an expert all to myself.’

Harris, whose role includes the planning, design and construction of water management infrastructure as well as civil road and pad design, said it had opened his eyes to more Vulcan applications.

‘I don’t use Vulcan all day every day so I’ll often be guessing what’s the best way to do something, or if it’s possible with Vulcan.’

‘I realised there’s a lot of efficiency gains I can make as well. Some of the ways I was doing things weren’t incorrect, they were just slow and inefficient.’



The training approach suited Harris’ circumstances perfectly as he was able to apply and reinforce his knowledge as he learnt.

‘The short training stints worked really well around work. I’m doing several other tasks in the background. Learning this way has worked better for me than being in a classroom, following along doing all the steps.’

‘I have to bring a lot of project data back into Vulcan before each lesson so I’ve become used to quickly setting up a workspace and honing those rudimentary skills that can take extra time when you’re not accustomed to a software package.’

A key benefit of remote training for customers is that it can be delivered around other commitments.

Classroom training may take them away from important work tasks for too long. Remote training allows shorter sessions to be scheduled around these pressing deliverables.

Customers can be confident that their training needs will be met, and that Maptek Technical Services teams are ready to help.